
Descale/Decalcify Procedure for Saeco Royal Professional & Cappuccino Series machines

- 1) Place a **large bowl** under hot water spout.
- 2) **Fill water tank** to almost full and pour **descaler solution** into water tank (use a quarter bottle per application or the clear plastic measuring cup that came with the solution).
- 3) Press "**Menu**" button.
- 4) Use up arrow to scroll until "**Descaling**" appears on the top line (not Signal.Descal).
- 5) Press "**Enter**" button.
- 6) Open the round **steam knob** on the front of the machine – make sure it is open all the way.
- 7) The machine will spurt water from the hot water spout every 20-30 seconds for about 30 minutes. You can leave the machine to do this and check intermittently if you need to empty the bowl under the spout to avoid overflow.
- 8) The machine may make a loud noise as the last quantity of water goes through the machine at the end of the descaling cycle, this is normal. When the machine display reads "**Descaling Finished**" close the round steam knob and then press "**ESC**" button 4-5 times.
- 9) **Empty** and **refill** the **water tank**. Empty the large bowl place it under the hot water spout again.
- 10) Press the "**Hot Water**" button (top left button) and drain about a quarter of the water tank into the bowl then stop the water by pressing "**Hot Water**" button again.
- 11) Press "**Menu**" button.
- 12) Use up arrow to scroll until "**Signal.Descal**" appears on the top line and then press "**Enter**".
- 13) Use up arrow to change display to "**Yes**" and press "**Enter**" button again.
- 14) Press "**ESC**" button.
- 15) Display should now be back to "**Select Product**" (top line) and "**Ready for Use**" (bottom line)